



Memorandum Concerning Third Party Vendors & Scalpers December 11, 2017

Dear Potential and Current Patrons,

It has come to our attention that multiple ticket scalping websites have taken a liking to our production of *A Christmas Carol* and are actively trying to sell tickets to the production at a significantly marked up price. **These sites are unaffiliated with Virginia Stage Company, the Wells Theatre, or any producer of the production.** We cannot assure patrons that any tickets purchased on these sites will work for admission to *A Christmas Carol*, though in some instances these third party sellers have in fact purchased a ticket from us at the face value and sold it to their customers for a profit, in which case we do accept these tickets for admission.

The only location online where you can purchase a valid ticket to *A Christmas Carol* directly from Virginia Stage Company at the Wells Theatre is myvastage.com (linked to vastage.org)*. We highly recommend that all tickets to the production are purchased through our official path, by phone, or in person as we have no control over the actions of third party vendors.

The newly enacted Virginia HB 1825 Ticket Resale Rights Act gives anyone the right to resell tickets to our production and we must accept a valid ticket, purchased from us, if it is transferred to a third party. You may read more at <https://lis.virginia.gov/cgi-bin/legp604.exe?171+sum+HB1825>

If you have purchased a ticket through a third party vendor, and desire to take action to remedy the purchase, you must speak with your bank as Virginia Stage Company must legally accept any ticket that is purchased from us, which the Third Party may have done. If your bank has questions for Virginia Stage Company we can answer them, though we will not be able to take further action. A bank may contact me, Director of Marketing Brad Tuggle, at btuggle@vastage.org.

A handwritten signature in black ink, appearing to read 'Brad Tuggle'.

Brad Tuggle
Director of Marketing
Virginia Stage Company

** Earlier this season, valid tickets were available on www.vbhotdeals.com, though those tickets are now sold out.*